

# WARRANTY CERTIFICATE



## THREE YEARS MANUFACTURER WARRANTY

The manufacturer warrants this product to be free from defects in workmanship and materials, under normal residential use and conditions, for a period of up to three (3) years for the original invoice date.

The guarantee is limited to repair or replacement of the defective materials or components. Repairs will only be made with like or similar parts. All our mechanism components, plastic and aluminium parts guaranteed for 3 years; motors for 2 years; fabrics and fitting guaranteed for 1 year. During the first year of the warranty period, our team will come to your house and make repairs, but after that one year, you have to post the product to our factory for repair. The shipping costs to the factory will be paid by you, but Zebra Blinds will pay the cost of returning the product to you. The Guarantee is non-transferable i.e., limited to original purchaser of the product. The Guarantee regarding replacement parts will be null and void as regards products discontinued by manufacturer. The manufacturer agrees, at its option during the warranty period, to repair and defect in material or workmanship or to furnish a repaired or refurbished product of equal value in exchange without charge. Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the model number on original dated sales receipt.

### General Exclusions:

This guarantee is null and void if the damage or failure was as a result of:

- Accidental Damage
- Failure to follow cleaning or maintenance instructions
- Product Misuse
- Alteration
- Damage caused by exposure to elements or extreme dampness or temperature variation
- Normal fading of the fabric
- Normal wear and tear
- Damage from animals or insects
- Local tearing, irritation, deterioration in the fabric
- Rusty Cords

This guarantee is exclusive and in lieu of all other obligations liabilities or warranties. In no event shall Zebra Blinds be liable or responsible for incidental or consequential damages of for any other direct or indirect damage, loss, cost, expense or fee.

CUSTOMER

MODELS

DATE

BLUEFLAME TRADE LIMITED